



# UGANDA WILDLIFE AUTHORITY

OFFICE OF THE EXECUTIVE DIRECTOR  
PLOT 7 KIRA ROAD KAMWOKYA  
P. O. Box 3530, Kampala, Uganda

Our Ref: TDO 108/01

24<sup>th</sup> March, 2020

The Chief Executive Officer  
Association of Uganda Tour Operators  
Capital Shoppers, Nakawa  
**KAMPALA**

Dear Madam,

## REQUEST FOR FURTHER RELAXATION OF RESCHEDULE POLICY ON TOURISM ACTIVITIES AS A RESULT OF THE OUTBREAK OF COVID-19

We acknowledge receipt of your letter dated 16<sup>th</sup> March, 2020 regarding the above.

Management has reviewed your request and would like to respond as follows:

1. Approved the extension of reschedule of permits to March 31, 2022. The number of reschedules remain at a maximum of two at no extra cost. This offer is also valid to permits with payments of 30% permit fee.
2. Agreed that all reschedules after the implementation of the new conservation tariff from July 2020 will be honoured at the rate when they were first booked with no additional cost e.g. if booking was done at USD 600, but rescheduled into the period of USD 700, no additional payments are required.
3. The Government of Uganda already has a National Task Force (NTF) on COVID-19. Instead of creating another parallel committee, UWA's representative will discuss with the National Task Force about the possibility of having two (2) tourism stakeholders to be represented on the National Task Force. UWA however remains available through the normal channels to address any issues that the tour operators may wish to raise as and when need arises. There is no need for a separate helpline.
4. In addition, we would like to advise that we are suspending tourism activities, research and filming on primates with immediate effect till 30<sup>th</sup> April 2020. This is to pre-empt any likely risk to the primates (especially mountain gorillas, golden monkeys and chimpanzees). Booked activities will be rescheduled in consultation with tour operators and the individual clients.

5. We also would like to advise that due to limited tourism activity, the reservations unit will work from Monday to Friday and will remain closed on Saturday till further notice.

**Conserving for Generations**

Yours sincerely,



The stamp is rectangular with a green border. On the left side, there is a circular logo of the Uganda Wildlife Authority (UWA) featuring a tree and a bird. To the right of the logo, the text reads "EXECUTIVE DIRECTOR" on the top line and "UGANDA WILDLIFE AUTHORITY" on the bottom line. The signature "S. Mwandha" is written in blue ink across the stamp.

Sam Mwandha

**EXECUTIVE DIRECTOR**

CC: Hon. Minister, MTWA  
Hon. Minister of State, MTWA  
The Permanent Secretary, MTWA  
The Chief Executive Officer, UTB  
The President, UTA  
Chairman BoT, UWA  
Director Tourism and Business Development, UWA  
Director Finance and Administration, UWA